SUMMER SEMESTER 2005 COURSE OUTLINE

Computer Requirements: FirstClass

š   This course requires active online participation in *FirstClass* (an online computer conferencing tool).

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10 MB RAM
£   6 MB free disk space
£   28.8-baud modem (56 K or higher is recommended)
£   CD ROM drive

£   Internet connection
£   *FirstClass* software (described and provided in your course materials)
£   Email (e.g. Eudora, Outlook Express, or equivalent)

FirstClass Access & Accounts

š   **Access to *FirstClass* begins the week before classes begin.**

š   **SFU students:** Use your SFU computing account ID and your SFU student # to log into *FirstClass.* If you don't have an SFU computing ID, get it online at <http://my.sfu.ca>.

š   **OU students:** Your *FirstClass* ID and password is your OU student number.

Connecting to the Internet from Home

š   You are responsible for setting up your connection, either through SFU or your own external Internet service provider (ISP) (e.g., Telus, Shaw, etc). allow students to pay for continued modem access on 604-677-6678 (after your subsidized access is used up). Vouchers may be purchased from campus bookstores in increments of $20. At 60 cents per hour, each voucher is good for approximately 33 hours. Instructions are included with the voucher. See <**http://www.sfu.ca/acs/modems/index.htm**> for more information.

General

š   Prior computer knowledge is expected (i.e. ability to save files, install programs, and   Internet, e strongly recommended.

š   Support is not available for general computer problems (e.g., operating system, hardware).

Need help?

š   *FirstClass* support: <help@firstclass.sfu.ca> or 604-291-5575
š   Help with SFU computing accounts: <help@sfu.ca>, 604-291-3230, or visit AQ 3148