FirstClass Computer Requirements

This course requires active online participation in *FirstClass* (an online computer conferencing tool).

On-campus computer facilities are available. If you are using your own computer, these are the ***minimum computer requirements:***

Hardware

- PC with *Windows 98, ME, 2000/NT, XP,* or *Vista* **OR** Mac with *System 9.x* or later
- 128 MB RAM
- 56K baud modem or higher
- CD-ROM drive

Software and Other

- Internet connection and e-mail access
- *FirstClass* software (download information is in your CODE course package)

FirstClass Access and Accounts

- **Access to *FirstClass* begins on the first day of classes.**
- **SFU students:** Use your SFU computing account ID and your SFU student number to log into *FirstClass.* If you don't have an SFU computing ID, get it online.
- **TRU-OL students:** Your *FirstClass* ID and password is your TRU-OL student number.

Connecting to the Internet from Home

- You are responsible for setting up your connection through your own external Internet service provider (ISP) (e.g., Telus, Shaw, etc).

General

- Prior computer knowledge is expected (i.e., ability to save files, install programs, and maintain your computer). Familiarity with the Internet, e-mail, and related applications is strongly recommended.
- Support is not available for general computer problems (e.g., operating system, hardware).

Need Help?