SET Frameworks Across Canada

As part of the Student Experiences of Teaching and Course (SETC) program review, we will be considering the cascading question framework. core questions set by the university and individual questions set by the instructor, there are questions set by the unit/department, and by the Faculty. The purpose of Faculty and Academic Unit-level questions is undefined and this framework leads to long surveys, so as an institution we need to decide whether to keep the cascading framework, and if so, how to more clearly define the purpose for each level. As background, we reviewed question frameworks across Canada, as well as other large institutions in British Columbia.

The majority of other institutions are using a cascading framework. University of Victoria allows units to select from a restricted item bank, University of Saskatchewan includes modules (a group of items about one issue) that changes regularly. In contrast Carleton University uses a universal set across all units.

The table below outlines the different titles, conceptual frameworks, and links to relevant work at the other universities. This work can help guide us throughout the process of updating our own program.

Table 1

University	Program Title	Details	Conceptual Framework	Links
Carleton University	Student Experience Questionnaire	One universal set of 16 questions applied across all courses/faculties.	Universal Set	https://oirp.carleton.ca/teforms/ Student%20Experience%20Que stionnaire.pdf

University of British Columbia	Student Experience of Instruction	Modular (University-level, faculty, department, optional instructor), with 6 questions in the core university-level module.	Cascading	https://senate.ubc.ca/vancouver/policies/student-evaluation-teaching
University of Guelph	Student Feedback Questionnaire	Currently piloting a new system, with the intention of shifting focus to the student perspective. Limited information available while piloting.		https://www.uoguelph.ca/cio/it-governance/student-evaluation-teaching
University of Toronto	Course Evaluation	Cascading framework (Institution (core), division/faculty, department, instructor)	Cascading	https://courseevaluations.utoronto.ca/framework/
University of Victoria	Course Experience Survey	Cascading framework (Core university set, optional department-level or faculty-level sets from pre-selected question bank). 23 university-level questions.	Cascading (restricted)	N/A

| University of Waterloo | eValuate | Cascading framework (University level (10 likert, 3 open comment), faculty or unit (4), and instructor (2)). | Cascading | https://uwaterloo.ca/student-course-perceptions/cept1-final-report |