



## Within FHS

- Your instructor
- Director, Professional Programs and Accreditation [malcolm.steinberg@sfu.ca](mailto:malcolm.steinberg@sfu.ca) Director, MSc and PhD programs [f\\_lee@sfu.ca](mailto:f_lee@sfu.ca)
- Director, Undergraduate Programs [ktairyan@sfu.ca](mailto:ktairyan@sfu.ca)
- Associate Dean, Education [scott\\_venners@sfu.ca](mailto:scott_venners@sfu.ca)

## Outside of FHS

**The SFU Ombudsperson** [www.sfu.ca/ombudsperson.html](http://www.sfu.ca/ombudsperson.html)

An independent, impartial and confidential resource for students. We provide information and guidance on students' rights and responsibilities, and University regulations, policies and procedures. The Ombuds Office provides advice only; it is not a reporting option.

**My Student Services**

<https://www.sfu.ca/students/health/support/mental-health/my-ssp.html>

Offers free, confidential counselling support and wellness resources for SFU graduate and undergraduate students and advice for staff/faculty supporting students. Available in multiple languages, 24/7. Tel: 1.844.451.9700 or 011.416.380.6578 from outside North America.

Conflict in the classroom

Student/Instructor

Student/Student

Verbal, Physical,  
Sexual Assault

Final Grade

Concerns with  
Instructor

Sexual Violence  
Support Office

Follow SFU  
Policy &  
Procedures

Instructor

Associate Dean  
Education

